



# Warranty Form

Please fill out the below sheet as soon as possible. Ascot Wholesale will then provide the manufacturer with the relevant information. The manufacturer will advise the next steps and Ascot Wholesale will relay to you. Machines and Equipment have varying manufacturer warranties. Some are parts only, some include labour. Ascot Wholesale will work on your behalf, liaising with the manufacturer to find a fast solution to your problem.

## WARRANTY ONLY COVERS MANUFACTURER & MECHANICAL FAULTS.

A Valid Credit / Debit card details must be given upon signature of this form and if for any other reasons than manufacturer & mechanical faults i.e. poor installation, operator error, scale build up etc your card will be debited the full amount charged by the manufacturers plus a £30 administration charge. Engineer's reports will be given. If you have an account with Ascot Wholesale then there is no need to complete the credit card details below as any charges will be added to your account.

**PLEASE NOTE: We do not handle out of warranty equipment. We will refer you to the supplier for assistance.**

### CUSTOMER DETAILS

Customer Name:	Business Name:
Site Address:	Mobile Number:
	E-mail:

### PRODUCT DETAILS

Product Make:	Product Model:
Serial Number:	Date of Purchase:
Description of Fault: (Please do make sure you use the reset button if available before lodging this request.)	
Access Time:	

### CARD DETAILS

Cardholders Name	Postcode
Card Number:	Security Code:
Valid From:	Expiry Date:

**Note: a £1 charge will be debited from your card initially then credited to confirm the card is active.**

Signature:	Date:
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**By signing this Warranty Form you acknowledge and agree that we will handle your personal data to process your claim in accordance with our Privacy Policy. For further details on our processing of your personal data please see [www.ascotwholesale.co.uk/privacy](http://www.ascotwholesale.co.uk/privacy).**

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**Registered in England number 5397915, VAT Registered number 733 3225 60**

Please return your signed & completed Ascot Wholesale Ltd. warranty form via email to: [warranty@ascotwholesale.co.uk](mailto:warranty@ascotwholesale.co.uk)